

SANDGATE UPDATE

Having been open for just over 1 year, our Sandgate hub is building deep support connections within the local community.

504 HOUSEHOLDS SUPPORTED	780 VOLUNTEERED HOURS	883 MOMENTS OF SUPPORT
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In August, opening hours were able to be expanded, providing increased availability to our core emergency relief program (Fresh Start Food Program & Emergency Financial Relief).



"You guys have been a God send. You listen, you don't have to listen but you do. I was in a dark place and your kindness made such a difference." - Guest



"Despite new clients feeling extremely nervous upon arrival, they will always leave struggling to believe how helpful and kind Nexus is as a whole." - Referral Agency Support Worker

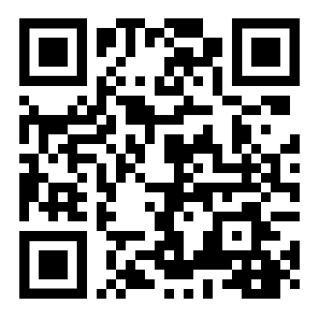
LET'S RAISE \$200K

OUR MAJOR GIVING APPEAL IS ON NOW, AND WE NEED YOUR SUPPORT.

OUR NEXT 12 MONTHS LOOKS LIKE...

- ✓ Expand existing program framework to sustainably support expected growth of 60%
- ✓ Optimising our newest program, Career Coaching Services to truly help people get back on their own feet.
- ✓ The addition of brand new programs and services at our Sandgate hub.
- ✓ Quality programs and services continuing to reach those experiencing hardship in Brisbane and beyond.

SCAN TO SECURE THE FUTURE OF NEXUS CARE



2023 DONOR REPORT

12 MONTHS OF NEWS FROM YOUR LOCAL CHARITY



"...YOUR KINDNESS MADE SUCH A DIFFERENCE." PAGE 4

239k+ NUTRITIOUS MEALS GIVEN IN 2022

INSIDE EXTRA CARE WHAT HAS PAGE 3 LOOKED LIKE?



Radical, practical, essential generosity

What an honour...

What an honour it has been to come alongside and help so many people who've unexpectedly hit hardship during the last 12 months.

Despite growing steadily since Nexus Care was established to support north Brisbane 12+ years ago, this year's Donor Report shows the rapid growth Nexus Care experienced, particularly in the first half of 2023.

Over the years we've adapted to meet local needs with radical, practical, essential generosity. But beyond the stats and achievements you'll read here, we remain fixed on the value of each person and empowering their story. These relationships are precious and distinguish us in support services all over Brisbane.

Thank you to our amazing staff, volunteers, supporters and donors for going above and beyond to share love in action.

Josh

JOSH PLUMB

Executive Manager, Nexus Care



CAREER COACHING SERVICES



Career Coaching Services empowers people in vulnerable situations by collaborating on a personalised strategy towards finding meaningful, sustainable employment. It is specifically designed for people unable to access mainstream employment support or needing additional support.

These services have grown to include:

1-on-1 Clinics

Regular coaching sessions that journey with participants towards their career goal.

Job Clubs

Practical 1-on-1 support in job searching, writing job applications and preparing for interviews.

Workplace English Classes

Practical English classes to help participants to become job-ready.

a wonderful INVESTMENT

The classes allow small groups of people to bridge significant gaps in obtaining a job, by enhancing their knowledge of English and the Australian employment context in a safe and supportive environment. It's been wonderful to see people grow in confidence, find community, and get back on their feet in the workplace.

Since starting in Oct 2022, 182 people from 35+ nations have entered the program, with 56.6% achieving employment/study outcomes towards their preferred careers.

+ 525 Moments of Support

+ 20 English Classes Run

+ 1800 Volunteered Hours



TIM BEAN
CC Clinics Coordinator

FRESH START FOOD PROGRAM

fresh food for all

Our flagship program continues to be a core program we deliver and often is the first time we meet a person facing hardship. In the past 12 months, we have fed 1,784 local families with these food parcels that are packed full of wholesome foods. For 1,137 of these families, it was their 1st time reaching out for support with us.

SCHOOL BREKKY CLUBS

27 hours are volunteered weekly to deliver this program into five local schools, providing more than 15,000 brekky meals annually. In 2023, an estimated 400 students benefit from this program each week.

Food Parcel demand
70-80%
Feb-Apr '23

4522
PARCELS
GIVEN
OUT

67.83
TONNES
OF FOOD
SHARED

EMERGENCY FINANCIAL RELIEF

Our Emergency Financial Relief program has grown by 26.6% in the last year, helping 343 Brissy households with essential bills and referral to other key support services.

This program is largely funded by the Department of Social Services. Where government eligibility is not met, a monitored pool of funding (from our generous donors) is able to be accessed through our Hardship Fund.

OUR HARDSHIP FUND enabled us to support Susan* who had recently lost all her belongings in a house fire, was uninsured and living in crisis accommodation. Life had already been tough for Susan who was unable to work due to long term PTSD and mental health challenges, and was quite socially isolated. Nexus Care was able to provide extra support with fuel, phone and department store vouchers so that Susan could replace some essential items and continue attending her medical appointments. We are grateful to have the capacity to go over and above and show love in times of extreme challenge.



EXTRA CARE

because of you we can

This year, we've been able to continue to offer our 'Chappy Chats', with chaplaincy and pastoral support available for people needing a listening ear. Together with our very popular Therapeutic Art Classes at our Sandgate hub, these supports have allowed people experiencing loneliness and hurt to have spaces to heal.

The generosity of our supporters has also allowed Nexus Care to provide targeted practical support at key times such as 'Back to School' packs and vouchers for school supplies in January, Christmas presents for children of refugees and asylum seekers, and toiletries and essential items for people experiencing homelessness.

Know that when you give to Nexus Care, you enable us to continue delivering our trusted core programs AND to keep care support agile for those people in the gaps.